



CHAT MEETING TRANSCRIPT

Title: Ask Ed Session

Date of chat: 26-Mar-2008 Time: 09:00 – 10:00 (GMT)

Location: Campus, Ask Ed



Hosted by	
Andrea Lloyd Claire Bottomley	
TRANSCRIPT:	
Body	Action/Alert
26.03.2008 08:55:04 Andrea Lloyd: Good Morning, welcome to our first Ask Ed session. I am Head of Student and Partner Services at NCC Education.	
26.03.2008 08:55:06 GERHARDUS RENSBURG: Hello	
26.03.2008 08:55:29 Andrea Lloyd: Please feel free to ask me any questions about NCC Education.	
26.03.2008 08:55:36 Juan Pierre Pretorius: hallo	
26.03.2008 08:56:00 Andrea Lloyd: Welcome to the students who have just joined us.	
26.03.2008 08:57:20 Andrea Lloyd: We are waiting for the first question!	
26.03.2008 08:57:46 Zara Holmes: i like the campus - it is very useful website	
26.03.2008 08:58:25 Andrea Lloyd: Thanks Zara, we have worked very hard to assist our student in building up a community here.	
26.03.2008 08:58:26 Juan Pierre Pretorius: yes it is	
26.03.2008 08:58:48 Zara Holmes: i like chatting	
26.03.2008 08:58:53 Andrea Lloyd: Juan, do you have a question for us?	
26.03.2008 08:59:33 GERHARDUS RENSBURG: .	
26.03.2008 08:59:52 Andrea Lloyd: Morning Pauline	
26.03.2008 09:00:02 Pauline McKendrick: hi there!	
26.03.2008 09:00:25 Juan Pierre Pretorius: yes can the lecturers please include the chapters they are handling at the beginning of the lectures	
26.03.2008 09:00:53 Zara Holmes: how do i set up a blog?	
26.03.2008 09:01:05 Andrea Lloyd: We will certainly pass this on to the relevant lecturers	
26.03.2008 09:01:33 Andrea Lloyd: If you want to set up a blog, send us your details and we will contact you with info.	
26.03.2008 09:01:33 Juan Pierre Pretorius: Thanks	
26.03.2008 09:01:39 GERHARDUS RENSBURG: I also find it difficult since I don't know the	



chapter to study for the week and if there is any additional reading for that lecture

26.03.2008 09:01:50 Zara Holmes: many thanks

26.03.2008 09:01:56 Zara Holmes: i will do!

26.03.2008 09:02:28 Richard Khan: Hi Andrea,

26.03.2008 09:02:34 Andrea Lloyd: We will take your comments on board and pass them on to Sam Holt, who is your student services Executive for Uow programmes.

26.03.2008 09:02:44 Andrea Lloyd: Hi Richard, welcome.

26.03.2008 09:02:47 Richard Khan: I started the MSc a few years ago

26.03.2008 09:03:03 Andrea Lloyd: How are you finding it?

26.03.2008 09:03:11 Richard Khan: I completed three of the modules

26.03.2008 09:03:27 Richard Khan: and was wondering what are my options to finish it

26.03.2008 09:03:42 Andrea Lloyd: Have you had any problems that we can help with?

26.03.2008 09:03:46 Richard Khan: MSc Strategic Business IT

26.03.2008 09:04:18 Richard Khan: Well, if I can speak to someone one on one about my options

26.03.2008 09:04:28 Richard Khan: it would be helpful

26.03.2008 09:04:37 Andrea Lloyd: Richard, what country are you in?

26.03.2008 09:04:42 Richard Khan: I found it a bit challenging

26.03.2008 09:04:45 Richard Khan: UK

26.03.2008 09:04:51 Richard Khan: but I started it in Trinidad

26.03.2008 09:05:10 Richard Khan: I am more of a technical person

26.03.2008 09:05:25 Richard Khan: nd could not relate to the models and business aspect of the course

26.03.2008 09:05:36 Andrea Lloyd: Can you contact claire.bottomley@nccedu.com with details and I will ask her to assist you with this.

26.03.2008 09:05:39 Richard Khan: London

26.03.2008 09:05:41 Pauline McKendrick: i took my London Met BCIS exams in Dec 07, when will i get my results?

26.03.2008 09:05:52 Richard Khan: thanks much



26.03.2008 09:06:01 Andrea Lloyd: Or let us have your phone number and she will call you.

26.03.2008 09:06:23 Andrea Lloyd: They are due to be relased in April

26.03.2008 09:06:32 GERHARDUS RENSBURG: a

26.03.2008 09:07:16 Andrea Lloyd: Welcome to all those who have just joined in

26.03.2008 09:08:02 Andrea Lloyd: How are you all finding the new Campus? Have you looked at Campus Enhance?

26.03.2008 09:08:35 Andrea Lloyd: It's full of hints and tips, and toolkits to help with your studies

26.03.2008 09:08:41 Juan Pierre Pretorius: has left the room.

26.03.2008 09:08:46 Mustafa K Abdullabhi: its much better than the previous one

26.03.2008 09:09:15 Andrea Lloyd: Is there anything you particularly like, or think that we should put in?

26.03.2008 09:09:28 Zara Holmes: i like the cv podcast

26.03.2008 09:10:00 Andrea Lloyd: Good, we are hoping to do more of these. Watch out for the one on presentations, coming soon.

26.03.2008 09:10:19 Andrea Lloyd: What sort of topics would you like to see?

26.03.2008 09:11:26 Zara Holmes: a podcast on interview techniques would be good too

26.03.2008 09:11:42 Andrea Lloyd: Ok we'll take that on board

26.03.2008 09:12:09 Andrea Lloyd: Mustapha, what programme are you doing? How are you finding it?

26.03.2008 09:13:30 Pauline McKendrick: has left the room.

26.03.2008 09:13:42 Andrea Lloyd: Are any of you planning to enter the competition for the Nintendo Wii?

26.03.2008 09:14:30 Bhavik Parikh: Hi Andrea, I am enrolled with University of Wales Programme. Sometimes, I struggle to open quicktime video. Where can I find latest quicktime software?

26.03.2008 09:14:55 Andrea Lloyd: We are looking forward to seeing the entries - the last competition was for an ipod.

26.03.2008 09:15:12 Andrea Lloyd: Bhavik, at apple.com

26.03.2008 09:15:31 Andrea Lloyd: Let us know if you have any problems locating or installing it

26.03.2008 09:15:35 Bhavik Parikh: oh great, Thanks

26.03.2008 09:15:46 GERHARDUS RENSBURG: is there any reason the lectures are in quick



time format because the quality is'nt that good

26.03.2008 09:16:29 Andrea Lloyd: I'm not sure about that, but I will ask our technical team and try to find a way to improve it.

26.03.2008 09:16:31 Shahid Butt: I find quicktime quite a good applciation to use

26.03.2008 09:16:48 GERHARDUS RENSBURG: thank you.

26.03.2008 09:17:03 Shahid Butt: I think the reason why the quality is low is because they have to keep the file size small enough to deliver over the web

26.03.2008 09:17:21 Andrea Lloyd: Thanks Shahid

26.03.2008 09:17:27 Shahid Butt: It is a compromise.

26.03.2008 09:18:00 GERHARDUS RENSBURG: It can still be cept low but in another format and the quality would improve

26.03.2008 09:18:34 Shahid Butt: Its also a common format to use that is widely accepted.

26.03.2008 09:18:34 Andrea Lloyd: OK, we'll look into it. Did the UoW students find the orientation usefull?

26.03.2008 09:18:54 GERHARDUS RENSBURG: so is avi's

26.03.2008 09:18:59 Andrea Lloyd: Hi Mbuthia? Do you have a question for us?

26.03.2008 09:20:26 MBUTHIA KARANJA: types of jobs available after the ncc course

26.03.2008 09:20:39 Bhavik Parikh: Hi Andrea, I just found the link.
<http://www.apple.com/quicktime/download/>

26.03.2008 09:20:44 Bhavik Parikh: Thank you

26.03.2008 09:21:13 Andrea Lloyd: Have a look at the What Next section of Campus Enhance for basic information.

26.03.2008 09:21:49 Andrea Lloyd: In the future we plan to set up links with employers to help with job seeking.

26.03.2008 09:22:17 Andrea Lloyd: Your centre will have further information on types of jobs and should be able to help.

26.03.2008 09:23:15 Shahid Butt: Yes I was looking at that the other day. I was particularly interested in the section about applying to UK Universities.

26.03.2008 09:23:22 Unknown: Hi

26.03.2008 09:23:42 MBUTHIA KARANJA: thanxs alot Andrea

26.03.2008 09:24:16 Unknown: Maly name is Maximillian Goddard



26.03.2008 09:24:27 MBUTHIA KARANJA: Hi Andrea

26.03.2008 09:24:54 Andrea Lloyd: Hi to those who have just joined the room. Do you have any questions for me?

26.03.2008 09:25:20 MBUTHIA KARANJA: yea

26.03.2008 09:25:47 Unknown: and i am offering NCC in ghana

26.03.2008 09:26:53 Andrea Lloyd: Maximillian, what do you think of the programmes we offer?

26.03.2008 09:27:06 Unknown: currently i have to use my friend account to forward my problems, just because my account has not been activated yet

26.03.2008 09:27:09 MBUTHIA KARANJA: can you get a campus that recognises ncc in USA.

26.03.2008 09:27:12 MBUTHIA KARANJA: What other UK Universities offer good NCC degrees apart from Huddersfield?

26.03.2008 09:27:46 Andrea Lloyd: If you send your details to claire.bottomley@nccedu.com she will be able to help with access.

26.03.2008 09:28:02 MBUTHIA KARANJA: hi can i get a hookup

26.03.2008 09:28:39 Andrea Lloyd: Several UK universities offer courses, they are all shown in the prospectus which is available on the Campus

26.03.2008 09:28:44 MBUTHIA KARANJA: is ncc program reconised in canada?

26.03.2008 09:29:08 Unknown: Hello mum

26.03.2008 09:30:19 Andrea Lloyd: I will have to find out about the US and Canada recognitions - there are some. Please contact claire.bottomley@nccedu.com for information

26.03.2008 09:31:31 MBUTHIA KARANJA: we enjoy the programmes you offer but why do they intime change so much?those of us who did them early seem to be outdated when the changes occur.Is there any difference with the old and revised parts of the programmes?

26.03.2008 09:32:05 Andrea Lloyd: If there are no more questions I will finish in a couple of minutes. You can contact myself or Claire Bottomley for advice on any problems.

26.03.2008 09:32:30 MBUTHIA KARANJA: how long will it take to complete for masters once i complete my iadcs

26.03.2008 09:32:34 MBUTHIA KARANJA: does ncc give students sponsorship

26.03.2008 09:32:49 Andrea Lloyd: If you would like to join the Student Focus group please contact Claire Bottomley for information.

26.03.2008 09:33:05 MBUTHIA KARANJA: hii there sam here

26.03.2008 09:33:37 Andrea Lloyd: The Masters varies, it depends on where you are studying. Your centre can assist with this.



26.03.2008 09:33:47 MBUTHIA KARANJA: wat does the focus group do/

26.03.2008 09:33:49 MBUTHIA KARANJA: i was wondering if their is a possibilty in doing a degree in nairobi

26.03.2008 09:34:07 Andrea Lloyd: Unfortunately we don't give any sponsorship.

26.03.2008 09:34:27 MBUTHIA KARANJA: sponsorship 4 what

26.03.2008 09:34:44 Andrea Lloyd: Yes, there are centres in Nairobi - your centre can advise you.

26.03.2008 09:35:23 Andrea Lloyd: The Focus group lets students have an input and gives us feedback on new services and materials

26.03.2008 09:35:30 MBUTHIA KARANJA: wat does the focus group entail or what does it do?

26.03.2008 09:35:39 MBUTHIA KARANJA: what do the abbreviations ncc mean

26.03.2008 09:36:57 Andrea Lloyd: NCC was originally set up by the National Computing Centre and that is where the initials originally came from.

26.03.2008 09:37:42 MBUTHIA KARANJA: thanx alot for the information.U've been of great assistance

26.03.2008 09:37:56 MBUTHIA KARANJA: what is the best degree courses you can offer to a international advanced diploma in computer studies graduate?

26.03.2008 09:38:50 Andrea Lloyd: This will depend where you are living and where you did your IADCS. Talk to your centre or have a look at our website.

26.03.2008 09:40:15 Andrea Lloyd: I'm going to log off now. The next Ask Ed is on 24th April at 0900 GMT. Dr Hill will be taking questions on plagiarism.

26.03.2008 09:40:40 MBUTHIA KARANJA: has left the room.

26.03.2008 09:40:43 Andrea Lloyd: Thank you all for joining in. I hope you found it useful.

26.03.2008 09:41:00 Bhavik Parikh: Thanks Andrea

26.03.2008 09:41:06 Andrea Lloyd: Remember student services are always available to answer any queries for you.

26.03.2008 09:41:33 MBUTHIA KARANJA: okay thanks

26.03.2008 09:41:37 MBUTHIA KARANJA: Thanx alot for your time.

26.03.2008 09:41:46 Unknown: hello mum

26.03.2008 09:42:14 MBUTHIA KARANJA: do you have any representative in kenya?

26.03.2008 09:43:09 MBUTHIA KARANJA: has left the room.

26.03.2008 09:44:03 Ernest "Jnr" Okyere-Mintah: HI everyone



<p>26.03.2008 09:44:04 Unknown: we were wondering if ncc education supports exchange programmes</p> <p>26.03.2008 09:45:24 Ernest "Jnr" Okyere-Mintah: what are some of the Universities in the U.S.A that is affiliated to the NCC program</p> <p>26.03.2008 09:46:24 Andrea Lloyd: The session is closed, please send any questions to claire.bottomley@nccedu.com</p> <p>26.03.2008 09:46:29 Andrea Lloyd: has entered the room.</p> <p>26.03.2008 09:47:06 Bhavik Parikh: has left the room.</p> <p>26.03.2008 09:47:21 MBUTHIA KARANJA: does computer pride limited (training centre) in kenyan have your authorization to offer degree programmes?</p>	
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